



Frequently Asked Questions

Are you a GMP laboratory?

Quantex Laboratories performs all work in accordance with cGMPs. We take compliance very seriously. Our employees are provided formal GMP training on a routine basis.

Are you a GLP laboratory?

In addition to operating under cGMP, we also perform work under and in accordance to GLPs. Formal GLP training is provide of our employees carrying out GLP work.

Are you registered with the FDA?

Yes, we are. Our registration number is 2249631, and we have had FDA inspections of our facility approximately every two years.

Do you have specific requirements for submission of samples?

All samples for pharmaceutical analysis should be submitted with our Pharmaceutical Request For Analysis Form. If you require or use a purchase order, please include the purchase order number on the Form. We'll also need to know who should receive the invoice and who should receive the final report, which should be filled out on the Form as well. A signed copy of the quotation we prepared for you should also accompany the sample submittal.

Whom should I talk to when I call Quantex Laboratories?

If you know that you or someone in your organization has previously sent work to Quantex Laboratories, you should ask to speak to your technical representative of account manager. That individual will be the most familiar with your account. If you don't know their name, our operators can help you. If you're new to Quantex Laboratories, ask to speak with someone in business development.

How do I open an account with Quantex Laboratories?

When you're ready to submit samples, you can open an account with us by calling and asking for business development. A business development specialist will discuss your project requirements and obtain the information needed to open an account. If necessary, this person will also prepare a quotation for you.

What are your business hours?

Our business hours are from 9:00 a.m. to 5:00 p.m. (Eastern Standard Time), Monday through Friday. During these hours, your account t manager or technical representative is available to discuss your projects. Samples can be dropped off at our facility anytime any time between these hours.

Can I audit your facility?

Quantex Laboratories welcomes your audit. We're proud of our abilities and capabilities. A visit gives you a chance to tour our laboratory areas, meet with our QAU staff, review our SOPs and QA program, and discuss specific projects with our technical staff. If you're unable to visit, we can supply you with copies of information you require.